



EMERGENCY PROCEDURES

FOR

ORANGETHEORY STADIUM 95 JACK HINTON DRIVE CHRISTCHURCH

DATE: 21 January 2017

Document reviewed: 29 January 2020



PREPARED BY:

Fire Safety Net Ltd (FSN)

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SAFETY FIRST

FIRE EVACUATION SCHEME

<p style="text-align: center;">PURPOSE OF SCHEME</p>	<p>To comply with the Fire and Emergency New Zealand (Fire Safety, Evacuation Procedures, and Evacuation Schemes) Regulations 2018.</p> <p>We promote the method and practice that will ensure the systematic and orderly evacuation of all parts of the stadium by the nearest safe means of exit in the least possible time.</p> <p>To ensure that all Wardens are appointed throughout the stadium and are fully acquainted with their duties. Wardens will be trained in Fire Evacuation and encouraged to attend additional safety training, First Aid and Civil Defence.</p> <p>Vbase are to ensure that all new and current staff have a copy of this document and are made aware of the evacuation instructions / scheme during their induction / review to the work place / or new to the Stadium.</p>
<p style="text-align: center;">PERSONNEL</p>	<p>Personnel responsible for carrying out the instructions and procedures in this manual are designated as follows:</p> <ul style="list-style-type: none"> • INCIDENT CONTROLLER: VENUE or OPERATIONS MANAGER • DEPUTY INCIDENT CONTROLLER: OPERATIONS OR HOSTING MANAGER • SECTOR WARDENS: ALLOCATED SENIOR HOSTS ON DUTY • WARDENS: HOSTING STAFF ON DUTY <p>Warden Ratio will be based on 1:350 anticipated crowd attendance</p>
<p style="text-align: center;">ACTION TO BE TAKEN IF YOU DISCOVER A FIRE</p> 	<ol style="list-style-type: none"> 1. Activate the nearest Fire Alarm Call point and / or Radio Alert to the Incident Controller on duty who will activate the Fire alarms for the area of concerned and may initiate a complete evacuation of the stadium if circumstances require. 2. On the sounding of the full fire alarms a call is to be made by telephone to the NZ Fire Service by dialling “111” and ask for the “Fire Service”. Then confirm the address (ORANGETHEORY STADIUM, 95 JACK HINTON DRIVE, CHRISTCHURCH) and the nature of the emergency. If you can give any further information about the type of fire and its precise location within the Stadium then do so. 3. Start evacuation of your area of the Stadium. 4. Fire extinguishers should only be used if you are trained to use them and no personal risks are taken. <p><i>* NOTE: you may need to obtain an outside line first when making a 111 call. Dial 1 to obtain an outside line.</i></p>
<p style="text-align: center;">IF ALARMS ARE ACTIVATED!</p>	<p>Upon hearing the <u>continuous</u> sound of the fire alarm, all staff will:</p> <ul style="list-style-type: none"> • Direct Guests to the nearest fire exit. • Begin searching your area to ensure section is clear of guests and staff <p>Note: If the alarm is false the Incident Controller will reset the alarms.</p> <p>Continue the evacuation unless the Incident Controller or Sector Warden gives permission to re occupy the stadium.</p> <p>If Fire Call: Will ensure that all your areas have been search and then report to your Sector Warden.</p>
<p style="text-align: center;">DISABLED PERSONS</p> 	<p>A register identifying disabled persons (who are employed by Vbase) is held in the Evacuation Clearance Board (see Incident Controller).</p> <p>All Wardens who have persons that may require assistance are to advise the Incident Controller.</p> <p>Wheelchair platform and allocated seating for 73 wheelchair spaces and 73 companion seats persons located in the North Stand. There is also allocated space for 15 disabled persons in the Corporate Boxes.</p>

WARDENS DUTIES

INCIDENT CONTROLLER	<p>The Incident Controller is charged with co-ordinating the activities of the Sector Wardens and ensuring that clearance reports are received from all areas following the evacuation. The Incident Controller will liaise in turn with the Senior Fire Officer or Civil Defence Officer co-ordinating emergency services. Wardens are to follow Incident Controller and Senior Fire Officers' instructions.</p> <p><u>The Incident Controller will upon the sounding of the fire alarms:</u></p> <ul style="list-style-type: none"> • Check on Remote Display Unit for location of the alert. • Radio Sector Warden (allocated Senior Host) to investigate the cause of the alert. • Radio the Hosting Manager to meet the NZ Fire Service by Gate A. • Call the NZ Fire Service "111" and give them your status report. • If activation report from the Sector Warden is found to be false: Will reset the alarms for that area. If possible reoccupy the area of concern via Radio to the Team Leader responsible and Hosting Manager (who is meeting the Fire Service). • If Fire: Call again the NZ Fire Service dial "111" and advise them that you have a Fire and evacuating the stadium. Confirm name and address of the Stadium (ORANGETHEORY STADIUM, 95 JACK HINTON DRIVE, CHRISTCHURCH) • <i>NOTE: you may need to obtain an outside line first when making a 111 call</i> • The Incident Controller may activate a stadium wide evacuation by using the control switch in the Control Room. NB: The alarms will automatically sound globally after 10 mins if no action has taken place. • After the stadium wide evacuation call is made. Collect the Evacuation Clearance Board and the Hi-Viz Incident Controllers Vest then proceed to the main fire panel located at the base of the eastern stair on the North Stand. • Wait by Panel / Entrance and receive evacuation clearance reports from all Sector Wardens. Meet with the NZ Fire Service on arrival. <p>All Sector Wardens report area clearance to the Incident Controller. The Evacuation Clearance Report must then be adjusted to show clearance or otherwise.</p>
DEPUTY INCIDENT CONTROLLER	<ul style="list-style-type: none"> • Will assume the responsibilities of the Incident Controller when requested or required. • Will, when requested, meet the NZ Fire Service by Gate A and assist them to the Fire Alarm Panel. The Senior Fire Officer will assume command on arrival and may wish to evacuate the whole stadium – follow these instruction and radio the Incident Controller on duty.
SECTOR WARDEN DUTIES	<p>Each Sector Warden is required to direct, enforce and have full charge of evacuating all personnel located within their assigned area during the period of an emergency or trial evacuation.</p> <p style="text-align: center;">On the sounding of the Fire Alarm and radio call from the Incident Controller</p> <ul style="list-style-type: none"> ➤ Ensure Warden Identification (Orange Arm Band) is worn. ➤ Receive Radio instructions about the area of concern to investigate. ➤ Investigate area – If false, radios the Incident Controller who may reset the fire alarms. ➤ The Incident Controller may request that the area concerned to be reoccupied. ➤ If Fire: receive clearance reports from all assigned areas (as attached). ➤ Report area clearance via radio to Incident Controller. ➤ Ensure that no person enters your search areas. ➤ Sector Wardens Assemble: North Stand: Gate A, West Stand: Gate A, South Stand: Gate B, East Stand: Gate B, BoH Areas: Gate B
WARDENS FLOOR CLEARANCE & REPORTING PROCEDURES	<p>On the sounding of the Fire Alarms all Wardens will:</p> <ul style="list-style-type: none"> • Ensure you wear your ID (Arm Band) • Direct Guests to the nearest Fire Exits • Assist any disabled persons <p>Wardens will ensure that their floor / area's are completely evacuated by checking all rooms and enclosed areas. The Warden should start checking the floor from the furthest point on the floor working systematically toward the exit, or the point closest to the fire working toward the exit.</p>

	<p>Evacuation of disabled persons should only be made if possible after the floors above have been vacated. The north stand on the ground level has designated ramps provided and can be used. If it is not possible to evacuate the disabled person/s, from the north stand corporate boxes then they will be escorted to a first safe place which is by the stair landing on each side of the stand. The disabled persons assistants or nominees must remain with that person until assisted by Fire Service personnel.</p> <p>NB: During the alert the alarms may stop please wait for the signal from your Sector Warden or Incident Controller to let Guests back in to the stadium.</p> <p>The safe outside disable person's assembly area is the main car park.</p> <p>When the Wardens have determined that their area is completely evacuated and any disabled persons are accounted for, they will leave via the nearest fire exit.</p> <p>"THEN REPORT TO THE INCIDENT CONTROLLER VIA RADIO"</p> <p>Your Assembly Areas are :</p> <p>North Stand: Gate A, West Stand: Gate A South Stand: Gate B East Stand: Gate B, BoH Areas: Gate B</p>
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EARTHQUAKE EMERGENCY PROCEDURES

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| <ol style="list-style-type: none"> 1. Remain in the Stadium - it is safer. 2. Move away from windows and any equipment/ furniture which may be dangerous if it falls over. 3. Take immediate shelter under solid furniture such as tables or desks. 4. Keep calm and assist those who panic. 5. If an evacuation order is given, follow the fire evacuation procedures. 6. Follow the instructions from Wardens. |
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YOUR STADIUM SAFETY EQUIPMENT

<p>MANUAL FIRE ALARMS</p> <p>BREAK GLASS & DIAL 111</p> <div style="text-align: center;">  </div> <p>(you may need an outside line first)</p>	<p>SMOKE DETECTORS</p> <p>Corporate Box's only Coaches Box only</p> <div style="text-align: center;">  </div> <p>HEAT DETECTORS</p>
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**YOUR STADIUM HAS PORTABLE FIRE EXTINGUISHERS
KNOW THEIR LOCATION * LEARN HOW TO USE THEM
FIRE EXTINGUISHERS ONLY BE USED IF NO PERSONAL RISKS ARE TAKEN!**

MANAGEMENT OF MEANS OF ESCAPE

Checks of the means of escape will be undertaken at regular intervals to ensure that:

- a) They are kept clear of obstacles at all times;
- b) Exit doors are not locked, barred or blocked so as to prevent occupants from leaving the Stadium when the Stadium is occupied;
- c) Smoke control and fire stop doors are not kept open by methods other than hold open devices that comply with the Stadium Code;
- d) Stairways and Vomitory which are designed specifically for means of escape from fire are not used as places of storage or places where refuse is allowed to accumulate and kept clear at ALL times.
- e) Rubbish bins are to be inspected at regular intervals, ensure that there is no build up of addition litter throughout the stadium.

WARDENS ID

<p>WARDENS ARM BANDS</p> 	<p>SECTOR WARDENS YELLOW HI VIZ VEST</p> 	<p>INCIDENT CONTROLLER HI VIZ VEST</p> 
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ASSEMBLY AREA'S

GUESTS: WILL BE DIRECTED AWAY FROM THE STADIUM VIA SURROUNDING STREETS.



IF YOU DISCOVER FIRE



- DO**
- Call the Fire Service Dial "111"
 - Alert your nearest Stadium Staff.
 - Go to the nearest Fire Exit.
 - Exit the Stadium grounds.
 - Follow all instructions from Stadium Staff.

IF THE FIRE ALARM SOUNDS



- DO**
- Evacuate the Stadium using your nearest Fire Exit.
 - Exit the Stadium grounds.
 - Follow all instructions from Stadium Staff.
 - DO NOT RUN OR CARRY FOOD**

KEY:

Main Entrance	You are here
Toilet Number	Toilets
Emergency Exits	Accessible Toilets
Food & Beverage	Parents Facilities
Free Water Stations	Stairs
Merchandise	First Aid
	Lift

BOMB THREAT AND EXPLOSIVES - EMERGENCY PROCEDURES

When a Bomb Threat call is received there is no alternative but to treat it as a potential danger.

ACTION TO BE TAKEN WHEN A TELEPHONE CALL IS RECEIVED IN RESPECT TO BOMB THREAT

1. Make use of the prepared Bomb Threat Checklist located at the back of this manual. Although the majority of Bomb threat calls are hoaxes, each call must be treated as genuine until confirmed otherwise. Following a Bomb Threat, the Police and Incident Controller must be advised immediately. **DO NOT SET OFF THE FIRE ALARMS AS THIS MAY DETONATE THE BOMB**
2. It is the decision of the Police to determine what action is to be taken. If a search of the stadium or part thereof is required, it is better carried out by the occupants and wardens. The Police or Incident Controller will instruct Wardens on what action is to be taken.
3. Assessment of a call and the information divulged by the caller may influence what action management takes, police advice and assistance will still be required. Specific details from the caller, about the make-up of the organisation and personalities therein, will add credence to the threat. If, however, the caller is vague and does not give specific details about the premises, layout, people, etc, then the possibility of a device being present is reduced but cannot be discounted.
4. Remain calm during the conversation.
5. Keep the caller talking as long as possible but do not interrupt. If possible pay attention to any background sound which may give an indication as to where the call is coming from.

Any answers to these questions could give an indication as to whether or not this is a hoax, and as much of this information as possible should be passed on to the Police or Incident Controller.

DISCOVERY OF UNUSUAL OBJECTS

ACTION TO TAKE ON DISCOVERY OF ANY UNUSUAL OBJECT:

- 1 When a suspicious object is found the Incident Controller should be notified as for Bomb Threat.
- 2 Suspicious items received through the mail should preferably be left where they may have been delivered, but if circumstances dictate, they may be gently moved and isolated in a secure area. However, objects which have been discovered or left by an unknown person should definitely not be touched.
- 3 **THE OBJECT MUST NOT BE TOUCHED OR TAMPERED WITH**
- 4 Following a room or area being evacuated, secure and prevent access. This does not mean locking doors, etc., unless absolutely necessary, but ensuring that personnel who may be oblivious to the emergency cannot enter the danger area.
- 5 Experience has shown that explosive devices can be made to resemble almost anything. It is wise, therefore, to treat any suspicious object found in an unusual place with utmost of care.
- 6 The Police will determine what action is to be taken.
- 7 Remain calm and inform only those "who need to know".

DON'T TOUCH IT-- DON'T MOVE IT
CONTACT THE INCIDENT CONTROLLER AND/OR THE POLICE

SPECIAL NOTE - STAFF PROCEDURES

WARDENS ARE TO ACT ON INSTRUCTIONS GIVEN BY THE INCIDENT CONTROLLER, POLICE OR FIRE SERVICE.

EVACUATION WILL BE VIA THE PUBLIC ADDRESS SYSTEM AND WORD OF MOUTH.